



QUALITY AND ENVIRONMENTAL POLICY

Hereby we **RASER 21 S.L.U** and **QCC RASER S.L.U.** are an important supplier of the automobile industry rework, as well as the industry of suppliers for car manufacturers. Our companies are focused on providing services with part sorting actions, rework of parts, car repair and resident engineering in the car business and assembly in other sectors.

The company management establishes this Quality and Environmental policy:

- Provide and assure the highest quality of our services and confidentiality, with the firm commitment to satisfy the requirements and expectations of our clients.
- Guarantee compliance with legal requirements, other requirements that the organization subscribes and the established objectives, relying on a quality and environmental management system according to ISO9001 and ISO14001 standards.
- Establish a follow-up of the results of the quality and environmental system that guarantees continuous improvement.
- Support quality and environmental management system in the way, so that it would be continuously improved and focused on the company-owned processes and their effectiveness.
- Increase the competitive differential, through dynamic management aimed at customer satisfaction in quality, service and price.
- Inform, train and motivate all our employees respectively to their tasks, so that they could actively contribute to the achievement of objectives of the company within the area of the respective scope of work.

The Management of the companies Raser 21 S.L.U. and QCC Raser S.L.U. supports, encourages and ensures that this policy, as well as the implementation of management systems, are communicated and understood at all levels of the organization, establishing the necessary resources for this.

Almussafes on May 05, 2023

Julia Sanjuan
General Manager